

Important Information about Paying for Your Care at St. Mary's Healthcare

St. Mary's Healthcare and the health care professionals employed by St. Mary's Healthcare are participating providers in many health plan networks. You can find a list of the plans in which we participate on our website at www.smha.org/health-plans. Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that the physician services you receive in the hospital are not included in the hospital's charges unless the physician is employed by St. Mary's Healthcare. Physicians who provide services at the hospital may be independent voluntary physicians or they may be employed by the hospital. Physicians who are not employed by the hospital bill for their services separately and may or may not participate in the same health plans as the hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found on our web site at www.smha.org/health-plans. St. Mary's Healthcare contracts with a number of physician groups, such as anesthesiologists, radiologists, emergency department physicians, hospitalists, and pathologists to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available on our web site at www.smha.org/physician-info. You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed. Your physician will also be able to tell you whether the services of any physicians employed or contracted by St. Mary's Healthcare are likely to be needed, such as anesthesiologists, radiologists or pathologists. Contact information for these physicians is available on our web site at www.smha.org/physician-info. You should contact these groups directly to find out which health plans they participate in.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available by contacting the Reimbursement Coordinator at 518-841-7450.

St. Mary's offers financial counseling and assistance to help address any financial concerns patients or families may have regarding their care. Our financial aid policies reflect St. Mary's Healthcare's dedication to working together with our patients in a compassionate and caring manner to identify options for resolving their financial obligations. If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about financial assistance is available at the Financial Counseling Offices located at the RAO Outpatient Pavilion or the Medical Office Building, Suite 303 on the Guy Park campus or by calling 518-839-0545 or 518-770-7506.